



NARASARAOPETA ENGINEERING COLLEGE (AUTONOMOUS)

NEC/ Grievance Redressal Cell /2019

Office of the Principal,
Date: 14.06.2019

OFFICE ORDER

The Grievance Redressal Cell was constituted to provide a mechanism to Students for redressal of their grievances on academic, non-academic matters, Admissions and Examinations

The complaint management mechanism is carried out in three levels in the institution

- The departmental level grievances are attended by the concerned class Coordinators, Counsellors and Department Heads
- The student coordinators and staff coordinators of grievance redressal cell act as facilitators to communicate and sort out the grievances at the department level
- Unresolved grievances at the departmental level are referred to the Grievance Redressal Cell of the institution

Objectives

- To create a platform where students can point out their problems, regarding academic and non academic matters
- Get suggestions from the students for improvement
- Take necessary steps for improvement in the light of grievances

S.No.	Name of the Staff	Designation	Position	Ph.No.
1	Civil	Dr.T.G.K.VASISTA	Prof. & HOD	9949864388
2	EEE	Dr.P.LAKSHMANAN	Prof. & HOD	9494990832
3	Mech.	Dr. D. SUNEEL	Prof. & HOD	9441895535
4	ECE	Dr. V. VENKATA RAO	Prof. & HOD	9441127485
5	CSE	Dr. S.N.TIRUMALA RAO	Prof. & HOD	9885271324
6	BS&H	Dr.K.P.LAKSHMI	Prof. & HOD	9296805205
7	MBA	Dr. S. VENKATA RAMANA	Prof. & HOD	9494413410
8	MCA	Mrs.M.MAMATHA	HOD	8328551220
9	Examination	Sri.V.MAHESH BABU	Controller of Examinations	9440183225
10	Administration	Dr.T.V.S.M.MOHAN BABU	Prof. in Physics & AO	9010197402


PRINCIPAL

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NARASARAOPETA ENGINEERING COLLEGE
(AUTONOMOUS)

NARASARAOPETA - 522 601,
Guntur (Dist.), A.P.

To

The Concerned members.

Copy to Chairman/Secretary for information.

Copy to HODs (for circulation among staff & Display in all NBs.)